

Screenwood Warranty

Screenwood* offers a limited five year Warranty on all its products from date of supply or delivery. This includes any manufacturing defects in materials or labour in the finished product.

All products are designed and intended for use in commercial and residential interiors unless otherwise noted with some exterior systems.

The following conditions apply to this Warranty:

- Installation methods and installation details are the responsibility of the associated parties such as the Architect, based on drawings or other written advice provided by Screenwood.
- Maintenance guidelines must be adhered to including limited water and chemical usage for cleaning.
- Excluded from this Warranty is any deterioration or delamination to any finish caused by exposure to direct sunlight and/ or moisture in an interior or exterior application.
- General wear and tear, misuse or abuse is not covered by this Warranty.
- Excluded from this Warranty is physical damage incurred during installation, fire and water damage and any chemicals or foreign substances that come in contact with Screenwood products that are beyond Screenwood's control.

All Warranty claims must be made in writing within 30 days after a defect in the product becomes apparent. Details of site and defect must be provided at time of claim. Screenwood must be given reasonable time to inspect the damage and offer a solution.

Screenwood's liability under the terms of this Warranty shall be expressly limited at the option of Screenwood to supply replacement of materials or recoating of original materials to restore the original appearance. The Warranty with respect to the recoating will extend for the remainder of the Warranty period first given herein.

As timber is a natural material, light tone differences among the various elements that make up the product may occur. Moreover, if the Screenwood timber products are purchased in different periods, the elapsed time and climatic conditions can cause variations in colour and/or tonality. As a consequence, Screenwood cannot accept a claim in this regard.

* New Age Architectural Pty Ltd trading as Screenwood



Should you require any further information, please contact us on:

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